



Work-from-home preparation

Section A: Data Backup

1. Take a full backup of all corporate critical data such as databases, excel sheets, other documents, and other critical corporate data stored on servers and staff computers, to an organization issued external hard disk drive (clean USB drive is also acceptable).
 - For backup using tools such as 'FTKImager' is advised.
2. It is recommended to encrypt the hard disk using an encryption tool (To be decided by the IT Manager)
3. If encrypting the hard disk, ensure that the encryption key is available for ZV in case of an emergency
4. Ensure the hard disk is securely kept at a safe place in your organization
5. If you would like to keep the hard disk at NCIT Data Centre kindly coordinate with NCIT.
6. Ensure all corporate passwords are also backed up properly.
 - For password safekeeping tools such as 'KeePass' is recommended.
7. Ensure proper logs of at least one month are maintained on all the internal servers

Replying to Section A: Advised to indicate the email subject as follows:

Data backup <ATOLL>_<ISLAND>_<ORG NAME>

Eg: Data backup_Kaafu_Male_NCIT

Section B: GEMS VPN Account (Maximum 2 accounts per organization)

| | GEMS User 1 | GEMS User 2 |
|---|-------------|-------------|
| Full name | | |
| National ID | | |
| Organization | | |
| GEMS User ID | | |
| Mobile Number (registered with Telegram.org) | | |

Replying to Section B: Advised to indicate the email subject as follows:

GEMS VPN User <ATOLL>_<ISLAND>_<ORG NAME>

Eg: GEMS VPN User_Kaafu_Male_NCIT